Ex-Offenders who are homeless or threatened with homelessness can approach the Council's Housing Options Team for advice and assistance to either prevent or relieve homelessness. Housing Options Officer will undertake a full housing options assessment of the person's housing and support needs and a personalised housing plan will be completed. Housing Services will complete their homeless investigations as required.

Surrey & Sussex Probation Service has a dedicated Housing Officer who liaises with each Council's Housing department to ensure prison release process runs as smoothly as possible. Key to this is the Duty to Refer process which assist with early discussions regarding housing issues when preparing for a prisoners' release and which assists in effectively managing homelessness applications from ex-offenders. The Council also has nominated lead officers who attends CHARM, MAPPA and MARAC meetings.

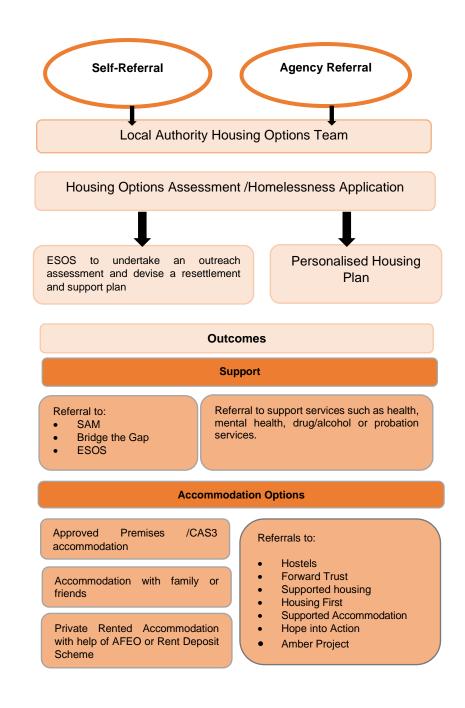
Housing Options Team will work collaboratively with internal and external partners to try to secure alternative accommodation for their customers i.e. mediation to return home, advice on social housing, private rented accommodation or supported accommodation. The team also refer customers to agencies where any unmet support needs have been identified.

Contact Details

Housing Services 01372 732000 / housing@epsom-ewell.gov.uk

Duty to Refer dutytorefer@epsom-ewell.gov.uk

ALERT - https://live.housingjigsaw.co.uk/alert/duty-to-refer



Pathway Plan for ex–offenders & people leaving Prison				
	Referral	Assessments	Personal Housing Plan (PHP)	Outcomes
Activities	A person who is homeless or threatened with homelessness may self-refer or be referred through another statutory service or advice agency.	Housing Options Assessment /Homelessness Application Housing Options Officer will undertake a full housing options assessment of the person's housing and support needs and a personalised housing plan will be completed. Housing Services will complete their homeless investigations as required. Assessment to establish if there is a reason to believe whether the person is in priority need.	The Personalised Housing Plan will set out the actions or tasks to be taken by you and the Council to help find alternative accommodation	Approved Premises CAS 3 Accommodation/Interim Accommodation Support to find private rented accommodation with Accommodation for Ex-Offenders funds/ Council's Rent Deposit Scheme. Accommodation with family or friends Referrals to: 9 Hostels 9 Forward Trust 9 Supported housing 9 Housing First Accommodation 10 Hope into Action 10 Amber Proiect Referral to support services such as health, mental health, drug/alcohol or probation services. For those with multiple and complex needs referral to Surrey Adults Matter (SAM) & Bridge the Gap or ESOS. Person to be supported to complete Housing Needs Register application to be considered for social housing in the future.
Who is Involved	 Self-Referral Duty to Refer/ALERT Surrey & Sussex Probation Prisons Integrated Offender Management Team (IOM) Police MAPPA/MARAC DWP Churches/Faith groups 	 Homeless Person Housing Options Team Surrey & Sussex Probation Relevant Support agencies 	 Homeless Person Housing Options Team/ Housing Needs Team/ Rent Deposit Officer ESOS Surrey & Sussex Probation SAM/Bridge the Gap Forward Trust/Amber/Hope into Action/ Support Accommodation Providers DWP/ETHOS Mental Health/Drug & Alcohol/ Probation services Parashoot Floating Support Service 	